

CONTEST RULES
(the “Official Rules”)

THE CHFI TRIP A DAY GIVEAWAY: FAMILY EDITION
(the “Contest”)

These Official Rules govern the Contest. By participating or attempting to participate in the Contest, you will be deemed to have received, understood, and agreed to these Official Rules.

1. WHO ARE THE SPONSORS?

The Contest is brought to you by the following entities (collectively or individually, the “**Contest Sponsors**”): Rogers Communications Inc. (“**Rogers**”), operator of radio station 98.1 CHFI (the “**Station**”) Transat, Grand Palladium Costa Mujeres Resort & Spa in Playa Mujeres, Mexico, Grand Palladium Palace Resort in Punta Cana, Grand Palladium Kantenah Resort & Spa in Riviera Maya, and Grand Palladium Lady Hamilton Resort & Spa in Jamaica.

Although the Contest may be communicated, promoted, or administered by means of a third party social media or social networking service or site (a “**Third Party Service**”), the Contest is not sponsored, endorsed or administered by, or associated with, any Third Party Service; any questions, comments or complaints regarding the Contest should be directed to Rogers and not to any Third Party Service.

2. WHO MAY ENTER THE CONTEST?

This Contest is open only to entrants who are residents of the Province of Ontario and who are at least 18 years old as of the date of entry.

The following individuals are not eligible to enter the Contest:

- (a) employees, officers, directors, agents, and representatives of: (i) the Sponsors, or any of their respective parents, subsidiaries or affiliates; (ii) any prize suppliers; (iii) any and all other companies associated with the Contest;
- (b) a household member of any of the individuals listed in (a), above, whether or not related; and
- (c) members of the immediate family (spouse, parent, child, sibling) of the individuals listed in (a), above.

3. WHEN DOES THE CONTEST START/END?

You may enter the Contest between 8:00 a.m. on October 21, 2019 and 5:00a.m. November 15, 2019 (the “**Entry Period**”). All times referenced in these Official Rules are Eastern.

4. HOW DO I ENTER THE CONTEST?

No purchase is necessary to enter the Contest. There are 57 (fifty-seven) qualifying prizes valued at \$200CDN, awarded in this contest.

To enter the Contest and for a chance to win the Prize, you must qualify and be named a “Qualifier” through one of the following qualification methods:

1) Cue to Text message or short code entry:

- (a) **Text message or short code entry:** There are 57 qualifying prizes awarded via text message entry. You may enter the contest by this method on weekdays between October 21, 2019 and November 15, 2019, 8:00AM, 10:00AM, 1:00PM, 3:00PM, 5:00PM. To enter the Contest by means of this entry mechanism, (i) listen to the Station every weekday at 8:00AM, 10:00AM,

1:00PM, 3:00PM, 5:00PM, during the Entry Period (excluding statutory holidays) for a cue to text and the announce of the unique keyword to text (“**Keyword**”); and (ii) within five (2) minutes of any such cue to text (the “**Entry Window**”), send the Station a message that starts with the keyword to 981-981. Such message may be sent via a cellular telephone that is capable of two-way messaging. Your carrier’s standard text message or short code message and data rates may apply. By sending a message to the Station in accordance with these Official Rules, you agree to being put on-air by the Station.

Following the close of each Entry Window, the Station will conduct a random draw in Toronto, Ontario from among all eligible messages received during such Entry Window (the “**Eligible Messages**”), to select one (1) entrant to be deemed a qualifier/potential prize winner. Non-selected messages will not carry forward to any other draw. Non-selected messages will not carry forward to any other draw. The Station will contact such selected entrant using the information provided in the message that he or she sent; however, in the event the Station is unable to make contact with a selected entrant for any reason, then the Station may disqualify such selected entrant and randomly select an alternate entrant from among remaining eligible messages received during the applicable Entry Window, and so on and so forth, until the Station successfully makes contact with an eligible qualifier/potential prize winner.

Notwithstanding the above, in the event of any technical issues relating to the Station’s messaging platform (as determined by Rogers), a cue to text may be altered to a cue to call, such that the Station would prompt its listeners to call the Station (telephone number), and the 15th eligible caller to reach the Station following any such cue to call would be deemed a qualifier/potential prize winner. In the event of any such cue to call, the following additional terms and conditions apply:

If the telephone line is dead when answered, or no audible response is heard, or no one responds after five seconds, the Station will answer the next call in sequence and the next call in sequence will replace that call, and so on and so forth. In the event a call is cut off before all personal data is collected, the Station will use reasonable efforts to make contact with the cut-off caller, provided enough personal information was gathered in order to correctly identify the cut-off caller. In the event two or more calls come through on the same line, all such callers will be advised to hang up and try again, and the next call in sequence will replace that call. In the event the Station answers a call and identifies the caller as an individual already qualified in this Contest or ineligible to participate in this Contest, the Station will answer the next call in sequence and the next call in sequence will replace that call, and so on and so forth.

The Station’s online stream and stream on apps such as RadioPlayer Canada or the 98.1 CHFI app, may be a delayed stream of the Station’s radio signal and may vary depending on your computer’s memory capacity and the speed of your Internet connection. For that reason, it is recommended that listeners listen to the Station in “real time” by turning on an actual radio.

5. HOW MANY TIMES MAY I ENTER THE CONTEST?

There is a limit of one qualifier per household.

6. COULD MY ENTRY BE REFUSED OR REJECTED?

Your entry could be refused or rejected if:

- (a) you attempt to enter the Contest in a fashion not authorized by these Official Rules;
- (b) your entry contains false or misleading information, or is late, falsified, illegible, damaged or incomplete or otherwise irregular;
- (c) your entry is submitted using robotic, automated, programmed, or other illicit means; or
- (d) your entry is not in compliance with these Official Rules.

In addition, the Sponsors reserve the right to refuse any entry for any other reason as they may determine.

7. WHAT ARE THE CONDITIONS OF ENTRY?

By entering the Contest:

- (a) you agree to be bound by these Official Rules and by the decisions of the Sponsors, which decisions are final, binding and conclusive;
- (b) you represent and warrant that (i) your entry, including any material comprising your entry (e.g. name, user name, profile picture, etc., as applicable) and any material submitted with your entry (e.g. photograph, video, written submission, or other form of submission, as applicable) (all such material, collectively, the “**Entry Material**”) is original to you, (ii) you have all necessary rights in and to your Entry Material to enter the Contest, including the consent of any third parties whose personal information is included in your Entry Material, and (iii) your Entry Material does not contain, depict, include or involve content that is, or could reasonably be considered to be, inappropriate, unsuitable or offensive, as determined by the Sponsors;
- (c) you understand and agree that your entry, including your Entry Material, will not be returned to you and may be moderated or edited by Rogers as it deems appropriate;
- (d) you grant to the Sponsors the irrevocable right to use your Entry Material in any media worldwide and for any purpose related to the Contest (or any similar contest), including the right to use, reproduce, modify, adapt, translate, or create derivative works from, your Entry Material without notification, compensation or additional consideration to you;
- (e) you waive all claims of moral rights in any use of your Entry Material by Rogers pursuant to the rights granted in these Official Rules;
- (f) you agree that the Sponsors shall have the right at any time to require proof of identity or eligibility to enter the Contest; failure to provide any such proof upon request may result in disqualification;
- (g) you release and forever discharge the Sponsors, their respective parents, affiliates, and subsidiaries, any other companies associated with the Contest, and all of their respective directors, officers, employees, agents, representatives, licensees, successors and assigns, as well as any Third Party Services, (collectively, the “**Releasees**”), and agree to indemnify and hold harmless each of the Releasees, from and against any and all claims, damages or liability, including any costs or losses related to personal injury, death, damage to or loss or destruction of property, arising out of, or in any way related to, (i) your participation in the Contest, (ii) the awarding, receipt, possession, use or misuse of any prize, in whole or in part, or any travel or activity related to any prize, (iii) the use of any Entry Material or Publicity Material (defined below) in accordance with the rights granted in these Official Rules, or (iv) any breach of these Official Rules.

8. WHAT ARE THE CONTEST PRIZES?

There are fifty-seven (57) qualifying prizes each consisting of \$200 CDN. There are nineteen (19) Trip Prizes to be won. Each such prize (a “Trip Prize”) consists of an all-inclusive 7 night trip for two adults and two children (collectively, the “Travellers”), as more particularly described below.

The Trip Prize to be awarded on weekdays from Tuesday, October 21 to Friday October 25, 2019, consists of the following:

- One 7 night all Inclusive holiday to Playa Mujeres, Mexico for 2 adults and 2 children including:
 - Roundtrip economy airfare from Toronto to Cancun, Mexico
 - 7-night accommodation at the Grand Palladium Costa Mujeres Resort & Spa
 - Roundtrip transfers in destination

The Trip Prize to be awarded on weekdays from Monday, October 28, to Friday November 1, 2019, consists of the following:

- One 7 night all Inclusive holiday to Punta Cana, Dominican Republic for 2 adults and 2 children including:

- Roundtrip economy airfare from Toronto to Punta Cana, Dominican Republic
- 7-night accommodation at the Grand Palladium Palace Resort
- Roundtrip transfers in destination

The Trip Prize to be awarded on weekdays from Monday, November 4, to Friday November 8, 2019, consists of the following:

- One 7 night all Inclusive holiday to Riviera Maya, Mexico, for 2 adults and 2 children including:
 - Roundtrip economy airfare from Toronto to Toronto to Cancun, Mexico
 - 7-night accommodation at the Grand Palladium Kantenah Resort & Spa
 - Roundtrip transfers in destination

The Trip Prize to be awarded on weekdays from Monday, November 11, to Friday November 15, 2019, consists of the following:

- One 7 night all Inclusive holiday to Montego Bay, Jamaica for 2 adults and 2 children, includes:
 - Roundtrip economy airfare from Toronto to Montego Bay, Jamaica
 - 7-night accommodation at the Grand Palladium Lady Hamilton Resort & Spa
 - Roundtrip transfers in destination

The prizes are valued at approximately CDN \$5000.00 - \$5,000 (excluding taxes). Actual value may vary based on prize particulars. The following terms and conditions apply to any Trip Prize awarded in this Contest:

- (a) All prize particulars will be determined by the Sponsors. **Winners are responsible for payment of taxes which are, approximately \$452.56 per person for the trip to Grand Palladium Costa Mujeres Resort & Spa in Playa Mujeres, Mexico, approximately \$407.20 per person for the trip to Grand Palladium Palace Resort in Punta Cana, approximately \$452.56 per person for the trip to Grand Palladium Kantenah Resort & Spa in Riviera Maya and approximately \$481.19 per person for the trip to Grand Palladium Lady Hamilton Resort & Spa in Jamaica.**
- (b) Travel must be taken before to October 31, 2020. Travel must be taken in the time period specified and cannot be extended beyond that date. Reservations must be booked by May 30, 2020. Travel must be taken in the time period specified and cannot be extended beyond that date. Standard black-out dates apply such as Christmas and New Year: from December 15, 2019 to January 06, 2020, Spring Break: from February 23 to March 22, 2020, Easter: from April 05 to April 13, 2020.
- (c) The winner and his/her travel guests must each have proof of valid travel documents prior to ticketing. The winner and his/her guest must be Canadian residents to qualify for the Prize. The winner and his/her guests must travel on the same itinerary. The winner and his/her travel guests must have the right to enter destination won. A minimum of one person, either the Grand Prize winner or one of the guest, must hold a valid credit card to cover any incidentals or any other requirement that may be required at the hotel.
- (d) Ground transfers to and from the winner and/or travelling guest's residence and designated airport and all other expenses not specified herein or listed within the travel brochure, including but not limited to telephone or fax, gratuities, optional tours, taxes and fees, insurance, medical travel documents, personal expenses, and any other costs not specifically stated herein as being included, are the sole responsibility of the winner and his/her guests.

- (e) In the eventuality that the Winner and his/her guests resides in a city that requires transportation to Transat departure cities, the costs associated with such transportation are the Winner's and his/her guests entire responsibility.
- (f) No extensions will be permitted and the prize cannot be exchanged, transferred or substituted for cash except that Transat reserves the right to offer a comparable product in the event of a vacation package cancellation, Act of God or other unforeseen circumstances.
- (g) The Grand Prize winner shall not be entitled to receive, in cash, certificate or otherwise, the balance of any amount representing the difference of the Grand Prize retail value and actual cost. No frequent flyer miles will be available.
- (h) Each Traveller must have reached the age of majority in his or her province or territory of residence, unless accompanied by a parent or legal guardian.
- (i) If the winner elects to travel with a fewer number of guests than the number of guests provided in the prize description above, no additional compensation will be awarded under any circumstances.
- (j) Once reservations are made, they cannot be changed, save as otherwise determined by the Sponsors or prize suppliers. The Releasees are not responsible for: any cancellations, alterations, delays, diversions or other changes to the trip itinerary; any costs or expenses incurred as a result of any changes to the trip itinerary; or any damages, loss or liability in the event any Traveller is denied the ability to travel, whether due to airport restrictions or otherwise. The Sponsors are only responsible for the prize elements listed in these Official Rules, subject to the terms and conditions contained in these Official Rules.
- (k) The Sponsors and prize suppliers have the right to disqualify or remove any Traveller from any activity at any time if he or she is at any point uncooperative, disruptive, abusive, or unobservant of applicable rules, laws or regulations, or likely to cause or has caused damage to person, property, or the reputation of the Sponsors or prize suppliers.

9. ARE THERE ANY PRIZE CONDITIONS?

In addition to any prize conditions provided elsewhere in these Official Rules, any prize awarded in the Contest is subject to the following conditions:

- (a) Prize value in these Official Rules is approximate only. You will not be compensated if actual prize value is lower than the value quoted in these Official Rules.
- (b) The prize must be accepted as awarded and may not be transferred, unless otherwise determined by the Sponsors. The prize may not be exactly as advertised. The prize is provided "as is" without representation or warranty of any kind by the Sponsors.
- (c) The prize may not be resold.
- (d) Any unused portion of the prize, once awarded, will be deemed forfeited. The prize will not be replaced if lost, destroyed, mutilated or stolen.
- (e) The Sponsors may require any winner's guest to sign and return, within any designated time period, a release of liability and consent to publicity form and any other documentation as reasonably required, as a pre-condition to participation in the prize. In the event any guest is a minor, the parent or legal guardian of the guest will be required to sign and return such paperwork on behalf of the minor guest.

10. HOW WILL THE POTENTIAL WINNER(S) BE SELECTED?

- (A) On each date in October 21, 22, 23, 24, 25, 28, 29, 30, 31, 2019 and November 1, 4, 5, 6, 7, 8, 11,12, 13, 14, 15, 2019 a random draw by a Station representative will be made at the Station's offices in Toronto, Ontario at approximately 7:10AM from all eligible qualifiers received the day before during the cue to text occasions. The station will draw (1) qualifier to be deemed a potential Grand Prize winner. Non-selected qualifiers will not carry forward to any other draw. The Station will contact such selected qualifier using the information confirmed when they qualified; however, in the event the Station is unable to make contact with a selected qualifier for any reason, then the Station may disqualify such selected qualifier and randomly select an alternate qualifier from among remaining eligible qualifiers received during the cue to call occasions the day before and so on and so forth, until the Station successfully makes contact with an eligible qualifier/potential Grand Prize winner.

(A) HOW CAN A POTENTIAL WINNER BECOME A WINNER?

To be declared a winner, a potential winner:

- (a) must correctly answer, without assistance, a time-limited, mathematical skill-testing question to be administered by the Sponsors;
- (b) must be in compliance with these Official Rules;
- (c) must sign and return, within any designated time period, a release of liability and consent to publicity form and any other documentation as reasonably required;
- (d) may be required to provide proof of identification to confirm eligibility or to claim a prize, or provide proof that he or she is the authorized account holder of any account associated with the selected entry.

(B) WHAT ARE THE ODDS OF WINNING A PRIZE?

The odds of winning depend on the number of eligible entries received.

(c) HOW DO I CLAIM A PRIZE?

Once a potential winner is confirmed as a winner, prize distribution will be promptly coordinated.

Except as otherwise indicated by the Sponsors, a winner must personally take delivery of the prize as instructed within thirty (30) days of being notified that such prize is available or within such other time period as may reasonably be advised.

If a winner fails to take delivery of the prize as instructed, the prize will be deemed forfeited.

(D) WILL I APPEAR IN ANY PUBLICITY IF I AM A WINNER?

If you are a winner, the Sponsors may require you to appear in publicity related to the Contest or to any similar contest.

By accepting a prize:

- (a) you grant to the Sponsors the irrevocable right to record, photograph or otherwise capture or document you, your likeness, your voice, or any statements you make regarding the Contest or the prize, by any available means;
- (b) you agree that any such captured material, together with your biographical information, such as name or place of residence, or your Entry Material (collectively, all such materials, the "**Publicity Material**") may be used by the Sponsors or their licensees, successors, or assigns (collectively, the "**Publicity Parties**") in any media, whether now known or later devised, worldwide and in perpetuity, for advertising or promotional purposes related to the Contest or any similar contest. Any such use of the Publicity Material may include the reproduction, modification, adaptation, translation or creation of derivative works from your Entry Material;

- (c) you acknowledge that the Publicity Parties shall not be required to compensate you, notify you, or request your permission in connection with their use of any Publicity Material, unless otherwise prohibited by law; and
- (d) you waive any rights that you may have or that may otherwise exist in connection with any use of the Publicity Material by any of the Publicity Parties, including any moral rights in any such Publicity Material.

(E) HOW WILL MY PERSONAL INFORMATION BE COLLECTED, USED AND DISCLOSED?

By entering the Contest, you consent to Rogers' collection, use and disclosure of your personal information in accordance with the Privacy Policy, available at www.rogers.com/web/content/Commitment-to-Privacy (the "**Rogers Privacy Policy**"), for purposes of administering the Contest as described in these Official Rules.

Over the course of participating in the Contest, you may be given the option to receive commercial emails or other communications of a commercial nature (collectively, "**Commercial Communications**") from the Sponsors or other parties. Should you elect to receive Commercial Communications from Rogers, your personal information will be used by Rogers to that end, in accordance with the Rogers Privacy Policy.

Your personal information may be disclosed to a third party in the following circumstances:

- (a) in accordance with these Official Rules, or with your consent, or as otherwise permitted or required by law.
- (b) if you elect to receive Commercial Communications from a party other than Rogers, Rogers will disclose your personal information to that other party for that purpose;
- (c) if you are a potential prize winner, Rogers may disclose your personal information to any prize supplier for purposes of prize fulfillment; and
- (d) if you have been asked to sign and return a release of liability and consent to publicity form or other documentation in accordance with the terms of these Official Rules, Rogers may disclose your personal information to any interested party, such as an entity who is released from liability.

Rogers' disclosure of your personal information to another party will cause your personal information to be subject to that party's privacy policy and practices.

(F) HOW DO THE RELEASEES LIMIT THEIR LIABILITY?

The Releasees assume no liability for the following:

- (a) stolen, late, incomplete, illegible, inaccurate, misdirected, lost, misrouted, scrambled, damaged, delayed, undelivered, mutilated, jumbled, or garbled entries, transmissions, email, mail, or other communications;
- (b) any error, omission, interruption, defect or delay in transmission, processing, or communication;
- (c) failures or malfunctions of, or difficulties with, computer hardware or software, telephones, telephone lines, telephone systems, or network, cable, satellite, server, or website connections;
- (d) printing, typographical, or other errors appearing within these Official Rules, in any Contest-related advertisements, or in Contest-related materials;
- (e) incorrect or inaccurate information, including where caused by website users, tampering, hacking, or by any equipment or programming associated or used in connection with the Contest;
- (f) injury or damage to any computer or other device resulting from or otherwise related to participation in the Contest, the use of any website, or the downloading or accessing of any materials;
- (g) anyone being incorrectly or mistakenly identified as a winner or potential winner; or
- (h) any other errors, problems or difficulties of any kind, whether human, mechanical, electronic, or otherwise, relating in any way to the Contest, including those errors, problems or difficulties that may

relate to the administration of the Contest, the processing of entries, the advertising of the Contest, the announcement of any prize or prize winner, or the cancellation or postponement of any event.

(G) WHAT LAWS APPLY TO THE CONTEST?

The laws of the province or territory in which you reside apply to the Contest.

Any attempt to undermine the legitimate operation of the Contest may be a violation of criminal or civil laws. Should any such attempt be made, the Sponsors reserve the right to seek remedies and damages to the fullest extent permitted by law.

(H) CAN THE SPONSORS CANCEL OR AMEND THE CONTEST?

The Sponsors may cancel, modify, or suspend the Contest or amend these Official Rules for any reason whatsoever, subject to prior approval by the Régie des alcools, des courses et des jeux, if legally required. For example, if for any reason the Contest is not capable of running as originally planned, the Sponsors may adjust any of the dates, timeframes or other Contest mechanics, or suspend or cancel the Contest.

You may not amend these Official Rules in any way.

(I) WOULD THE SPONSORS EVER DISQUALIFY OR BAN SOMEONE FROM A CONTEST?

The Sponsors may disqualify without notice or ban someone from the Contest or any future contest for any other reason, including if the Sponsors find that a person has:

- (a) resold or attempted to resell a prize, in whole or in part;
- (b) tampered with or attempted to tamper with, or undermined or attempted to undermine, the legitimate operation of the Contest;
- (c) provided false or misleading information;
- (d) acted in an unsportsmanlike or disruptive manner, or with the intent to annoy, abuse, threaten or harass any person; or
- (e) otherwise violated these Official Rules.

(J) WHAT HAPPENS IF THESE OFFICIAL RULES CONTRADICT OTHER CONTEST MATERIALS?

In the event of any discrepancy or inconsistency between these Official Rules and disclosures or statements made by the Sponsors or appearing in other Contest-related materials, these Official Rules shall govern.

(K) WHAT HAPPENS IF PART OF THESE OFFICIAL RULES BECOMES UNENFORCEABLE OR DOES NOT APPLY?

If any part of these Official Rules is legally unenforceable or inapplicable, then that part will be deemed invalid; however, the remainder of these Official Rules will otherwise continue to be legally binding.